

Scenario	Examples	Retain original Price Flag	Refund \$ for lower priced tickets	Collect \$ for higher price tickets	Result
Waive price difference for more lower priced tickets	2 HI @ \$50 for 3 LOW @ \$30	OFF	OFF	n/a	Patron pays nothing. The cost is spread over new tickets. The Patron pays \$0.00 for the additional ticket purchased. In effect, the price difference is 'waived' between the 3 tickets (\$10.00 price difference / 3 tickets = \$3.33 additional per ticket) Transactions generated are: HI ticket A \$50.00 TEF (Ticket Exchange From) HI ticket B \$50.00 TEF LOW ticket A \$33.33 TET (Ticket Exchange To) LOW ticket B \$33.33 TET LOW ticket C \$33.34 TET
Waive price difference for higher priced tickets	2 LOW @ \$50 for 2 HI @ \$60	OFF	n/a	OFF	The patron pays \$0.00 for the additional ticket purchased. In effect, the price difference is 'waived' between the 2 tickets (\$20.00 price difference / 2 tickets = \$10.00 less per ticket) Transactions generated are: LOW ticket A \$50.00 TEF (Ticket Exchange From) LOW ticket B \$50.00 TEF HI ticket A \$50.00 TET (Ticket Exchange To) HI ticket B \$50.00 TET
Collect price difference for more lower priced tickets	2 HI @ \$50 for 4 LOW @ \$30	OFF	n/a	ON	Patron pays \$20.00 for the price difference. In this case, because the "Exchange tickets retain original price" is turned OFF and the total \$ value of the tickets purchased is higher than the returned tickets, the patron is just paying the total difference between the original and new tickets. Transactions generated are: HI ticket A \$50.00 TEF (Ticket Exchange From) HI ticket B \$50.00 TEF LOW ticket A \$30.00 TET (Ticket Exchange To) LOW ticket B \$30.00 TET LOW ticket C \$30.00 TET LOW ticket D \$30.00 TET
Refund price difference for lower priced tickets	2 HI @ \$50 for 2 LOW @ \$30	OFF	ON	n/a	Patron gets a refund of \$40.00. The patron gets a refund for the difference between the original priced tickets and the new tickets. Transactions generated are: HI ticket A \$50.00 TEF (Ticket Exchange From) HI ticket B \$50.00 TEF LOW ticket A \$30.00 TET (Ticket Exchange To) LOW ticket B \$30.00 TET
Collect price difference on all higher priced tickets	2 LOW @ \$50 for 3 HI @ \$60	n/a	n/a	ON	Patron pays \$80.00. The patron just pays the price difference for the two higher priced tickets, plus the additional ticket. The flag "Exchange tickets retain original price" has no effect as the new tickets are higher priced than the original tickets. Transactions generated are: LOW ticket A \$50.00 TEF (Ticket Exchange From) LOW ticket B \$50.00 TEF HI ticket A \$60.00 TET (Ticket Exchange To) HI ticket B \$60.00 TET HI ticket C \$60.00 TET
Collect only for new additional ticket	2 HI @ \$50 for 3 LOW @ \$30	ON	n/a	ON	Patron pays \$30.00. The original ticket values of \$50.00 each is transferred to the new tickets and the patron just pays for the additional ticket. The flag "Exchange tickets retain original price" does have an effect as the new tickets are were originally at a lower price than the original tickets. Transactions generated are: HI ticket A \$50.00 TEF (Ticket Exchange From) HI ticket B \$50.00 TEF LOW ticket A \$50.00 TET (Ticket Exchange To) LOW ticket B \$50.00 TET LOW ticket C \$30.00 TET