


Cheat Sheet

Selling a Ticket Cheat Sheet



Patron



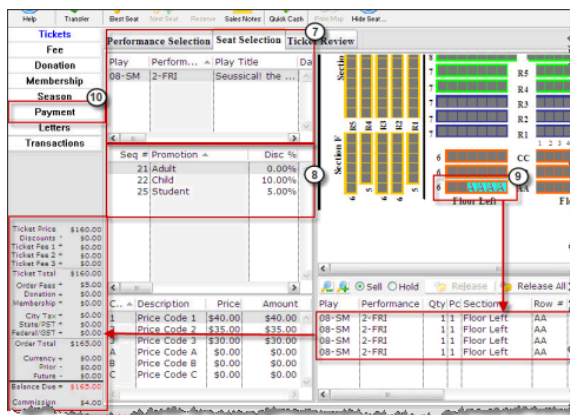
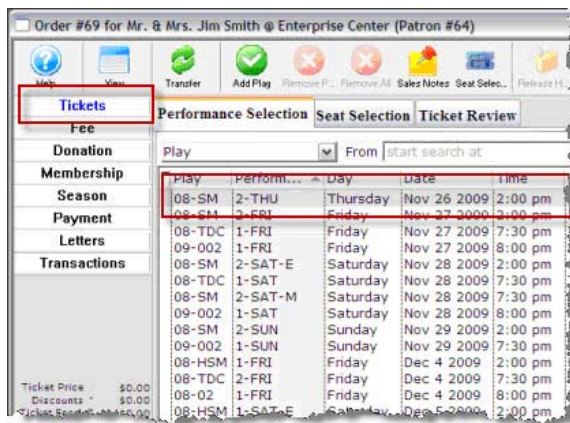
Event



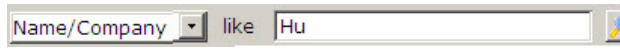



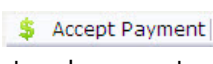
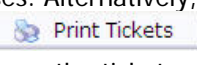


Order



Payment



1. Click the **Patron**  button in the tool bar. The Contact List window opens.
2. Enter your search criteria and click the **Search**  button.

3. The Contact List window displays the patrons matching your entry.
4. Highlight the Patron you want to buy tickets for and click the **Buy Tickets**  button. The Order window opens.
5. In the Performance Selection tab, select the event from the event list. Several events can be chosen at the same time.
6. Click the **Seat Selection**  button.
7. The Seat Selection window opens with the performance you have selected appearing in the event portion of the window.
8. If required, choose the Promo Code. The Promo code specifies if there are discounts for children, youth or seniors.
9. Select the seats in the Theatre Seats Graphic by clicking them. Seats that have previously been sold are marked.
10. As seats are selected they appear in the seats portion of the window and a running total of the Order appears in the lower left of the window.
11. Click the **Payment**  button.
 1. Choose the Payment Method from the drop down list.
 2. Once you have selected the payment method, enter the details.
 3. Click the Accept Payment  button, this accepts the entered payments. If the order is paid in full the tickets are printed and the order window closes. Alternatively, You can click the Print Tickets  button to print special information on the ticket.